

Student Satisfaction Survey Report

Session 2017-18

Student feedback was obtained by a Questionnaire having 20 questions .this included student response on syllabus covered, teacher's communication and skills and approach evaluation and intuitions facilities .

This sample of questions is as follows:

Student Satisfaction Survey questionnaire:

1. How much of the syllabus was covered in the class?
 - 4 – 85 to100%
 - 3 – 70 to84%
 - 2 – 55 to69%
 - 1– 30 to 54%
 - 0 –Below 30%

2. How well did the teachers prepare for the classes?
 - 4–Thoroughly
 - 3 – Satisfactorily
 - 2 – Poorly
 - 1 – Indifferently
 - 0 – Won't teach at all

3. How well were the teachers able to communicate?
 - 4 – Always effective
 - 3 – Sometimes effective
 - 2 – Just satisfactorily
 - 1– Generally ineffective
 - 0– Very poor communication

4. The teacher's approach to teaching can best be described as
 - 4–Excellent
 - 3 – Very good
 - 2 – Good
 - 1 –Fair
 - 0–Poor

5. Fairness of the internal evaluation process by the teachers.
 - 4 – Always fair
 - 3 – Usually fair
 - 2 – Sometimes unfair
 - 1 – Usually unfair
 - 0– Unfair

6. Was your performance in assignments discussed with you?
 - 4 – Every time
 - 3 – Usually
 - 2 – Occasionally/Sometimes
 - 1 – Rarely
 - 0– Never

7. The institute takes active interest in promoting internship, student exchange, and field visit opportunities for students.
 - 4 – Regularly
 - 3 – Often
 - 2 – Sometimes
 - 1 – Rarely
 - 0– Never

8. The teaching and mentoring process in your institution facilitates you in cognitive, social and emotional growth.
 - 4 – Significantly
 - 3 – Very well
 - 2 – Moderately
 - 1 – Marginally
 - 0– Not at all

9. The institution provides multiple opportunities to learn and grow.
 - 4 – Strongly agree
 - 3 – Agree
 - 2 – Neutral
 - 1 – Disagree
 - 0– Strongly disagree

10. Teachers inform you about your expected competencies, course outcomes and programme outcomes.

- 4 – Every time
- 3 – Usually
- 2 – Occasionally/Sometimes
- 1 – Rarely
- 0 – Never

11. Your mentor does a necessary follow-up with an assigned task to you.

- 4 – Every time
- 3 – Usually
- 2 – Occasionally/Sometimes
- 1 – Rarely
- 0 – I don't have a mentor

12. The teachers illustrate the concepts through examples and applications.

- 4 – Every time
- 3 – Usually
- 2 – Occasionally/Sometimes
- 1 – Rarely
- 0 – Never

13. The teachers identify your strengths and encourage you with providing right level of challenges.

- 4 – Fully
- 3 – Reasonably
- 2 – Partially
- 1 – Slightly
- 0 – Unable to

14. Teachers are able to identify your weaknesses and help you to overcome them.

- 4 – Every time
- 3 – Usually
- 2 – Occasionally/Sometimes
- 1 – Rarely
- 0 – Never

15. The institution makes effort to engage students in the monitoring, review and continuous quality improvement of the teaching learning process.

4 – Strongly agree

3 – Agree

2 – Neutral

1 – Disagree

0 – Strongly disagree

16. The institute/ teachers use student centric methods, such as experiential learning, participative learning and problem solving methodologies for enhancing learning experiences.

4 – To a great extent

3 –Moderate

2 –Somewhat

1 – Very little

0 – Not at all

17. Teachers encourage you to participate in extracurricular activities.

4 – Strongly agree

3 – Agree

2 – Neutral

1 – Disagree

0 – Strongly disagree

18. Efforts are made by the institute/ teachers to inculcate soft skills, life skills and employability skills to make you ready for the world of work.

4 – To a great extent

3 –Moderate

2 –Somewhat

1 – Very little

0 – Not at all

19. What percentage of teachers use ICT tools such as LCD projector, Multimedia, etc. while teaching.

4 – Above 90%

3 – 70 – 89%

2 – 50 – 69%

1 – 30 – 49%

0 – Below 29%

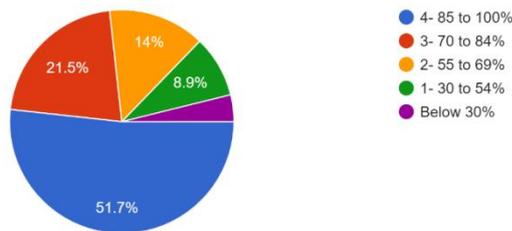
20. The overall quality of teaching-learning process in your institute is very good. 4 –Strongly agree
 3 – Agree
 2 – Neutral
 1 – Disagree
 0 – Strongly disagree

No. of students participated in the survey:

516

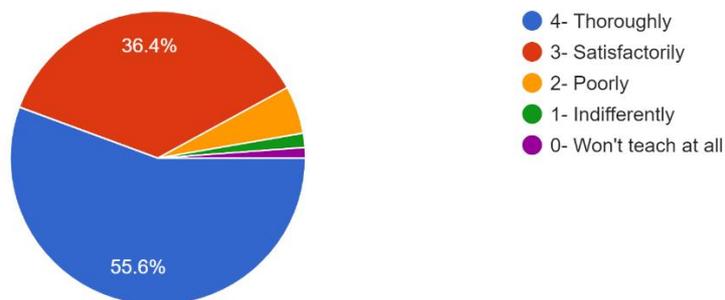
Analysis and results of the Student Satisfaction Survey:

How much of the syllabus was covered in the class?
 516 responses



Fifty two Percent (52%) of the students agreed that 85% to 100% of syllabus was covered in the classes, 21.5% were of the opinion that 70-80% was covered. Only 8-9% of the students opined that 30-54% of the syllabus covered.

How well did the teachers prepare for the classes?
 514 responses

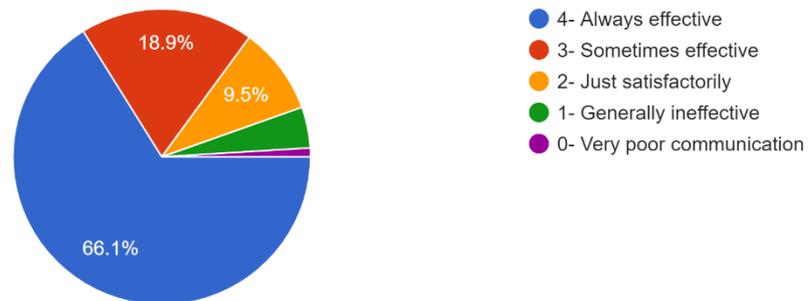


The analysis of question 2 reveals that 56% of the students were of the opinion that teachers were thoroughly prepared for the classes where 36% said that

the teachers preparations were satisfactory and there were negligible percentage of the students who were indifferent.

How well were the teachers able to communicate?

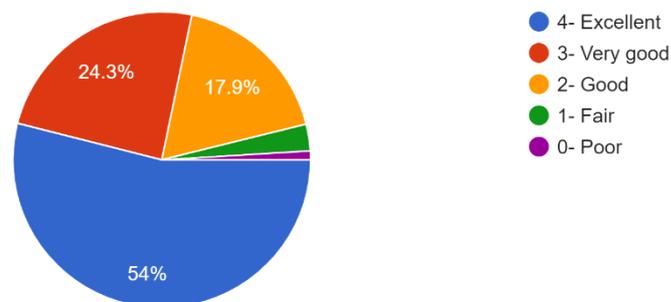
514 responses



Analysis of feedback is Teacher communicating skills showed that 54% students were of the opinion that 56% teachers were very effective in their communicating skills but 18.9% and 9.5% were “sometime effective” and “Just satisfactory” respectively.

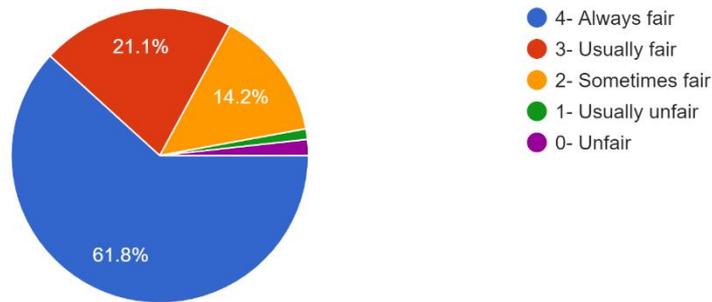
The teacher's approach to teaching can best be described as

515 responses



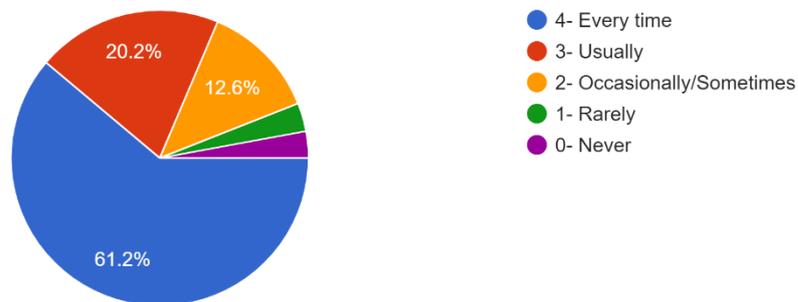
Teacher approach to teaching was excellent as expressed by 54% of students 24% teachers were very good and only 18% were good in their teaching approach as resulted in the students survey.

Fairness of the internal evaluation process by the teachers.
513 responses



Analysis of question 5 i.e. Evaluations process whereas 21% were usually fair and 14% were sometime fair in the opinion of students.

Was your performance in assignment discussed with you?
515 responses

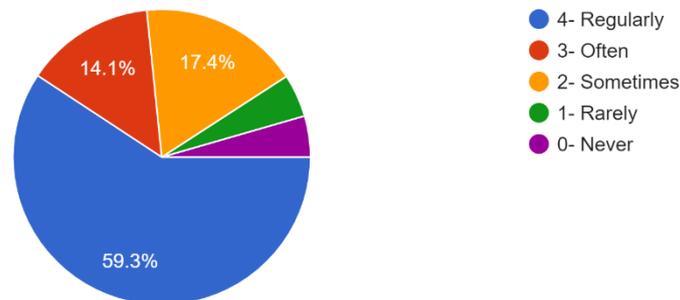


Regarding discussion of student's performance in assignment 61.2% opined that "every time" it was discussed 20% and 12% were of the opinion that

either it was “usually” discussed or “occasionally”.

The institute takes active interest in promoting internship, student exchange, field visit opportunities for students.

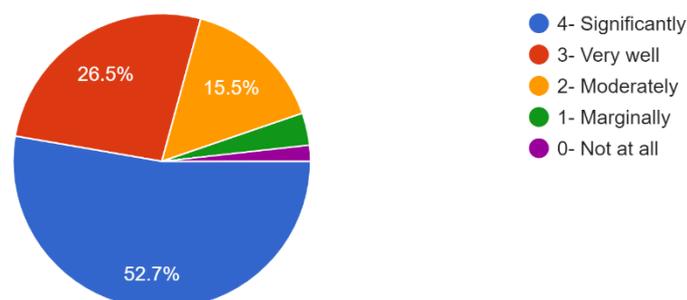
511 responses



The institute takes achieve interest in promoting internship, student exchange, field visit opportunities for students. The institution takes “regularly” interest in all the above parameters/points as expressed by 59% students but 17% students were of the opinion that “sometimes” institution takes interest and 14% expressed as often institution takes interest.

The teaching and mentoring process in your institution facilities you in cognitive, social and emotional growth.

510 responses

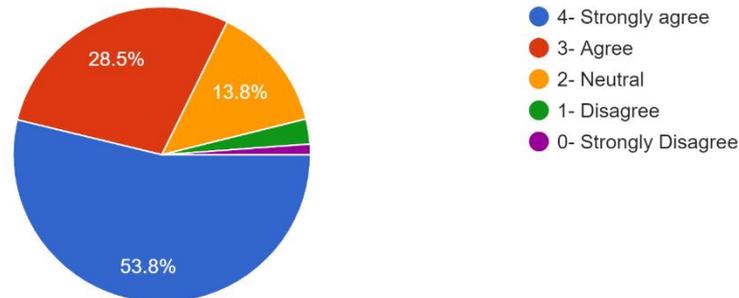


The teaching learning process in your institution facilitates you in Cognitive, Social and emotional growth. The teaching learning process of the institution

“Significantly” (52.7%) facilitates students in cognitive, social and emotional growth. A moderate percentage of students considers it as very well (26.5%).

The institution provides multiple opportunities to learn and grow.

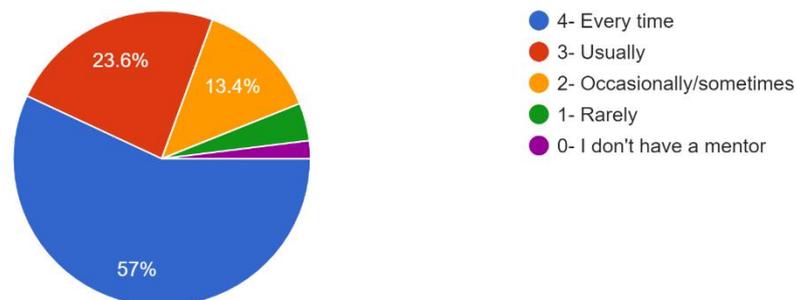
513 responses



54% of students strongly agreed that institution provides opportunities, 29% agreed with this, 14% has neutral views and rest have indifferent suggestion.

Your mentor does a necessary follow-up with an assigned task to you.

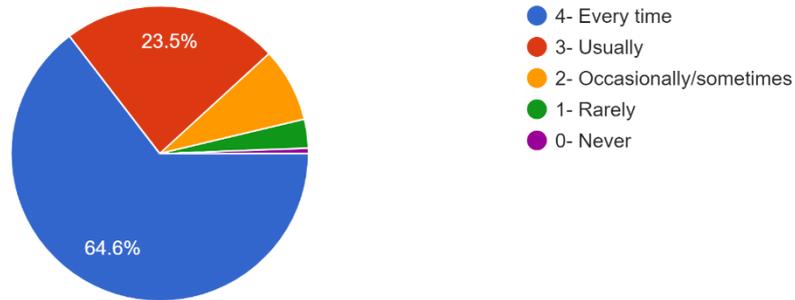
509 responses



By the analysis this question it was showed that 57% of the students considered that “every time” their mentor does a necessary follow-up with an assigned task. 23.6% of the 509 responses were of the opinion that usually it was done but 13.4% said that it was occasionally done.

The teachers illustrate the concept through example and application.

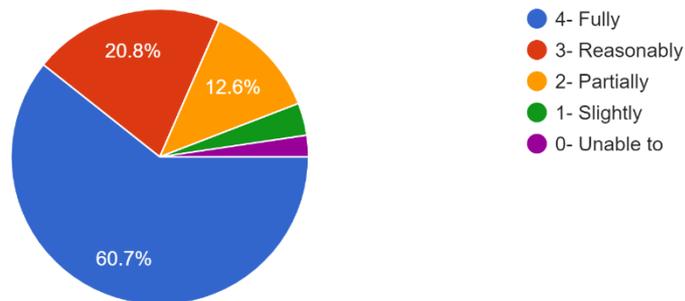
506 responses



Analysis of this question reveals that majority of the students (64.6%) say that every time the teachers illustrate the concept through example and application and 24% agreed with usually.

The teachers identify your strength and encourage you with providing right level of challenges.

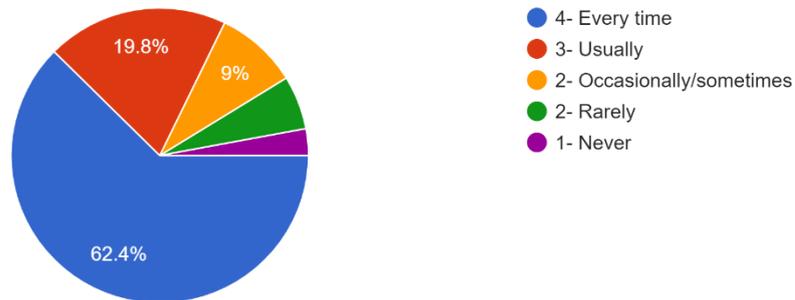
509 responses



61% of 509 responses to this questions says that the teachers identify their strength and encourage them with providing right level of challenges 21% say that it was “reasonably” done and 12.6% say that it was partially done.

Teachers are able to identify your weaknesses and help you to overcome them.

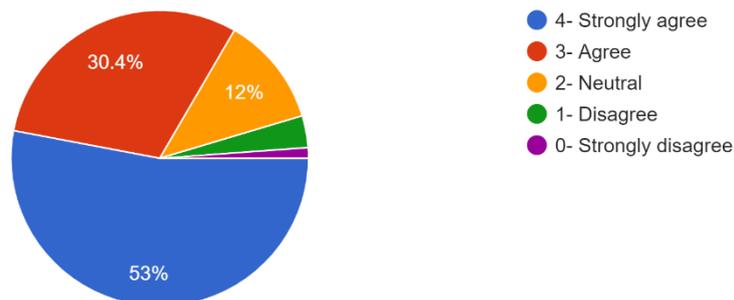
511 responses



Similar trend was observed with the Q. no 12 where 62.4% say that teacher are able to identify the weaknesses of students and help them to overcome it, 20% goes with usually they identify and 9% agreed with sometimes.

The institution makes effort to engage students in the monitoring, review and continuous quality improvement of the teaching learning process.

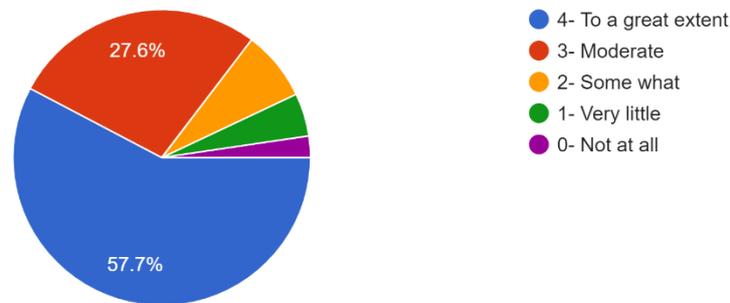
517 responses



Only 53% students of 517 responses to this question “strongly agreed” on the point that institution makes effort to engage students in monitoring review and continuous quality improvement of the teaching learning process. 30% “agree” to this point and 12% of students remained neutral on this response.

The institute/teachers use student centric methods, such as experiential learning, participative learning and problem solving methodologies for enhancing learning experiences.

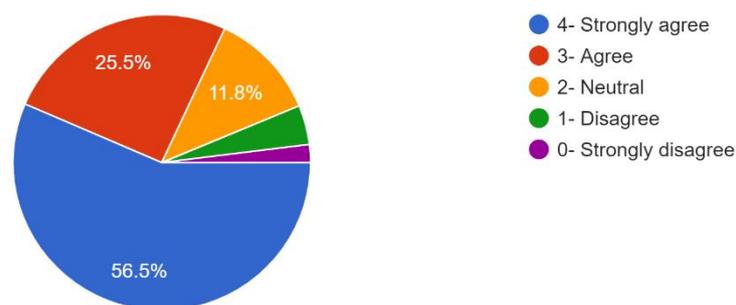
511 responses



: Majority of students (57.7%) responded that institute and teachers use student centric methods such as experimental learning, participative learning and problem solving methodologies to a great extent for enhancing their learning experiences. Some 28% responded immoderately on this.

Teachers encourage you to participate in extracurricular activities.

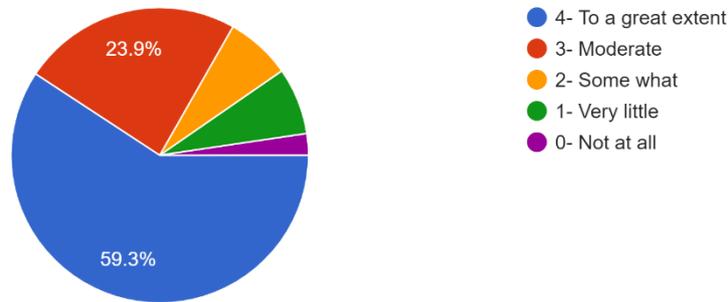
510 responses



In response to Q.15 57% students strongly agreed that teachers encourage them to participate in extracurricular activities, 26% agreed with this and 12% were neutral.

Efforts are made by the institute/teachers to inculcate soft skills, life skills and employability skills to make you ready for the world of work.

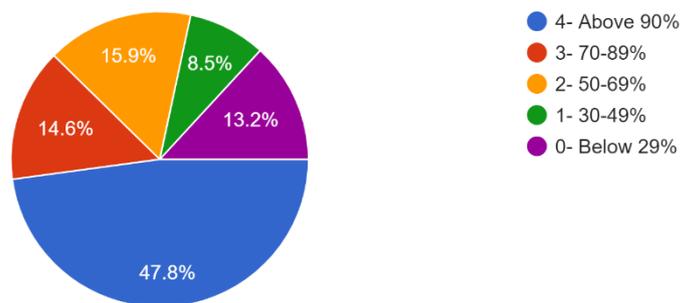
506 responses



Nearly 60% student responded that efforts are made to a great extent by the institute and teachers to inculcate soft skills and employability skills to make you ready for the world of work. Only 24% were “moderate” to these responses.

What percentage of teachers used ICT tools such as LCD projector, Multimedia, etc. while teaching.

508 responses

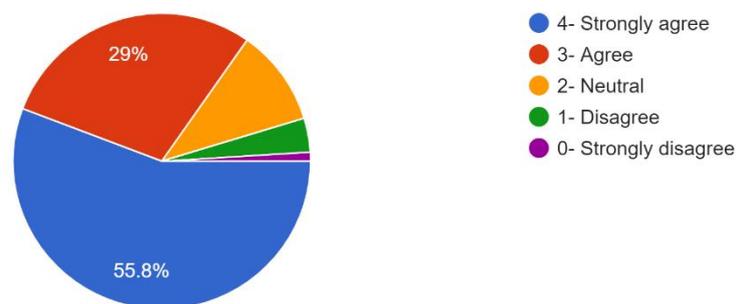


Regarding the percentage of ICT tools used by the teachers; above 90% according to 48% students 16% responded that only 70-89% use this facility

and 15% say that only 50-69% use this but 13% say that below 29% teachers use this facility. The overall response was fair.

The overall quality of teaching-learning process in your institute is very good.

511 responses



56% students “strongly agreed” that the overall quality of teaching learning process in their institute is very good. 29% also agreed to this but 14% were neutral.

Overall results derived from the questionnaire show that the teachers and institution and evaluation process is very good in all respects but there is always a chance for improvement and performing better than before.

The institution looks for the positive changes further.